



Some of the amazing experiences you will be part of:

undertakes.

alongside observing some of the valuable work that the K9 unit

The trip is jam packed with exciting experiences for up to 6 people (larger groups can be accommodated on request)

Some of the things we will cover include:

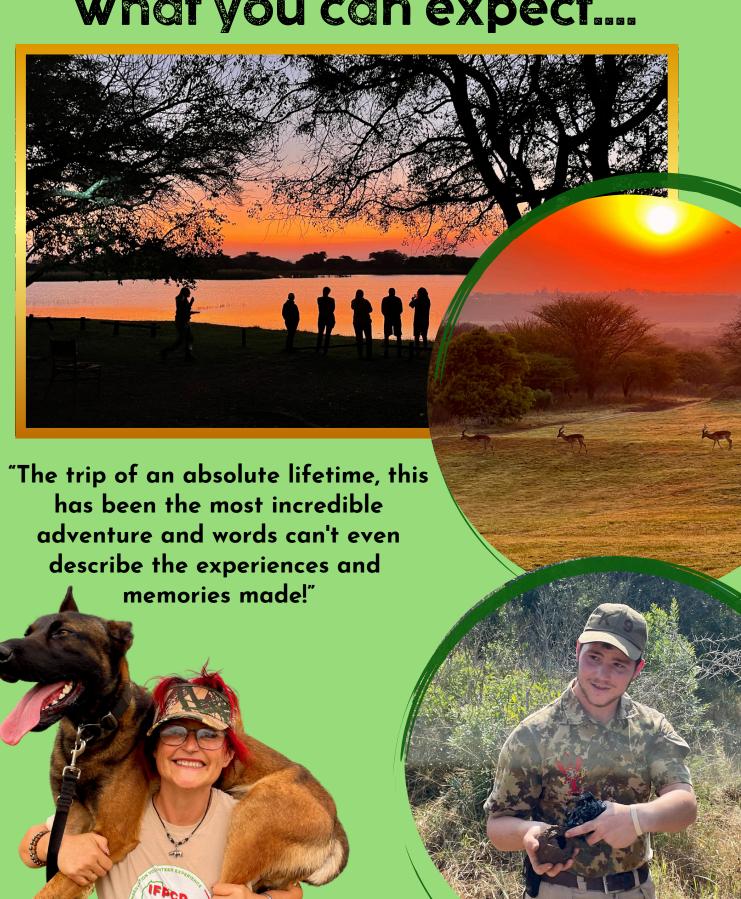
Wildlife identification

NHI. 34280

- Animal behaviour and wildlife tracking skills
- Learning about and being involved in numerous antipoaching techniques
- K9 tracking and snare patrols
- Zululand culture and history
- Visiting primary schools within the local community that we support- which is hugely important to us.
- Studying ecological relationships, wildlife law and bush survival
- The relationship between Flora and Fauna and reclamation of land.
- Whale watching or St Lucia Boat Trip (seasonally dependent)
- Big 5 game drives in many different conservancies and the role they play in conservation.
- Learn about snakes and arachnids and the incredible antivenom research happening in KwaZulu-Natal.



What you can expect...







Where to fly to

The programme takes place in the gorgeous and unspoilt KwaZulu Natal, which is a few hours from Durban so you will need to land in King Shaka International Airport, Durban (no later than 12pm) ready for collection from your driver who will take you to Hluhuwe, KZN to your accommodation.



Deposits

The programme is on a first come first served basis which requires an initial deposit to be paid per person for the trip. An application pack will need to be filled in with both your flight and travel insurance details, once the initial deposit has been paid.

44 WILDLI



Costs

The cost of this programme depends on 7 day or 11 day experience, the cost is excluding flights, travel insurance (mandatory) and is on a self-catering basis. Please contact us for pricing.



UNDERSTANDING WILDLIFE CRIME

Wildlife crime, such as poaching & trafficking of illegal contraband, is on the rise across the world, pushing many species to the edge of extinction.



A highly trained APU dog, with a powerful sense of smell can reduce poaching by up to 75%. They work alongside the rangers within their conservancies, tracking human scent and detecting illegal wildlife activity

Dogs4Wildlife aid in the training & supply of these dogs to conservancies & reserves across Africa, that are in dire need of help.





Our dogs are bred & initially trained in South Wales, UK, before deployment to Africa. We also provide training to future dog handlers, ensuring they are able to utilise our dogs to their full potential.

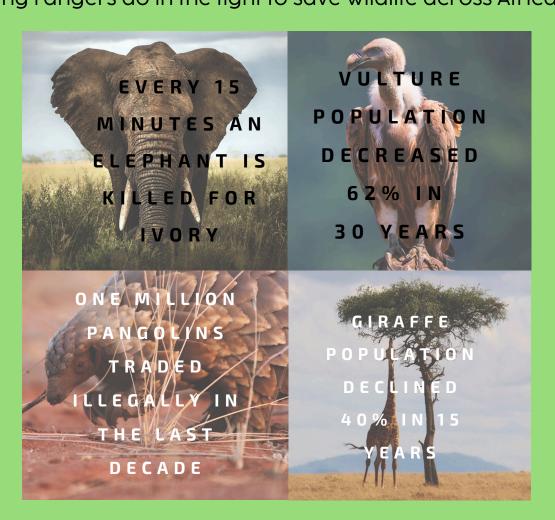


CONSERVING WILDLIFE

No One Will Protect What They Don't Care About; And No One Will Care About What They Have Never Experienced"

-David Attenborough

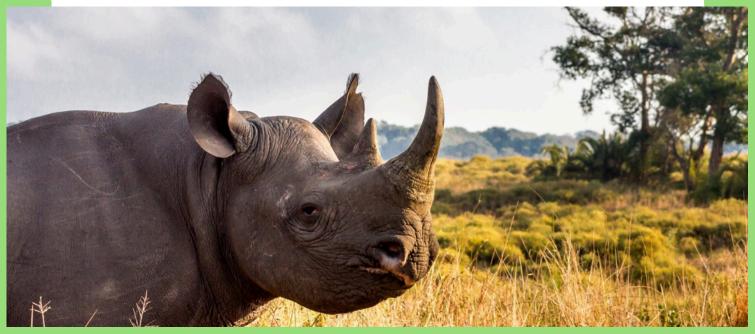
The aim of this Conservation Experience in conjunction with Bonamanzi and Project Rhino is to give YOU the greatest conservation-based experience we can, whilst showcasing the dedicated work that antipoaching rangers do in the fight to save wildlife across Africa.



HELP US, HELP THEM



About Hluhuwe/Kwazulu Natal



Hluhluwe is a small town in northern KwaZulu-Natal, South Africa. It is situated between iSimangaliso Wetland Park and Hluhluwe—iMfolozi Park on the banks of the Hluhluwe River. Hluhluwe is situated on the elephant coast, an area known for its national parks, natural diversity and cultural heritage. Hluhluwe has a large population of both Black and White Rhino.

The Zulu culture in the province of KwaZulu-Natal is one that has shaped the local history and heritage to a large extent. Participants of our Conservation Programme will experience it in a hands-on way, becoming part of the experience!









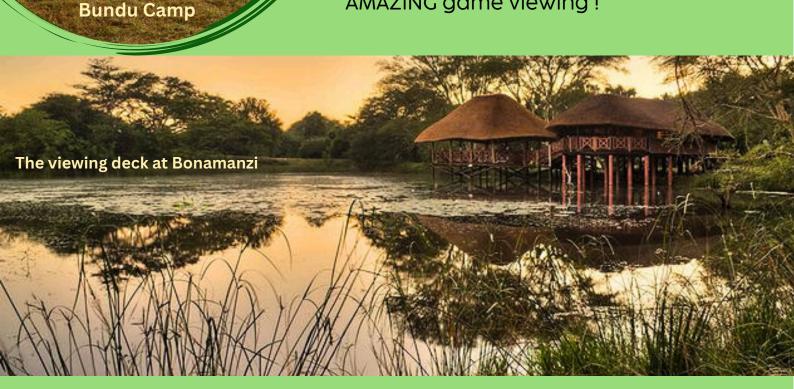


Touch the wilderness... in the heart of Zululand

Accommodation on Bonamanzi

The accommodation will be based on the stunning Bonamanzi Game Reserve.

Bonamanzi is a Natural Heritage Site bordered by the spectacular Lake St. Lucia - a World Heritage Site - and the magnificent Hluhluwe River and includes 4 of the big 5, so get ready for some AMAZING game viewing!



Proclaimed a Natural Heritage Site in 1995 in recognition of the biodiversity of the Reserve, Bonamanzi offers Sand Forests, Savanna & Wetland Areas. This diversity is why Bonamanzi is recognised as one of the best birding destinations in Southern Africa. From the Eastern side of the Reserve there are magnificent views over False Bay — on the Western side, a Viewing Deck overlooking the Lalapanzi Dam where you can relax and watch the sun set!





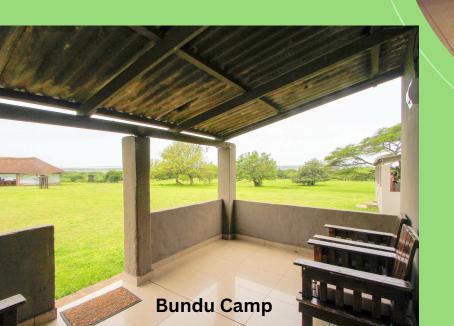


There will be a kitchen and living area. The kitchen is equipped with a stove, oven, fridge-freezer, microwave, toaster, kettle, and crockery and cutlery.

Bundu Camp

Bedrooms

The air-conditioned twin or double units have a bathroom facility which is fitted with a shower, a toilet and a washbasin. Each lodge has a verandah and is set amongst the beautiful nature of Bonamanzi.



The beautiful outlook from Bundu Camp where you can view wildebeests, zebra and many animals from the camp!





Facilities

Guests are welcome to make use of the restaurant and facilities at the main reception area at Bonamanzi including the beautiful and traditionally African Lalapanzi Restaurant.





Holding many surprises for its visitors, Bonamanzi has a diverse terrain that never ceases to surprise!

A game drive on this reserve will include a journey through the magical and mysterious fever tree forest, savannah grasslands, dense sand forests, vast swamp lands and the ever changing Hluhluwe river with it's abundant bird life. Get ready for some spectacular wildlife and flora and fauna on Bonamanzi!





Why should you book this experience?



You will experience first-hand, many of the issues the dedicated rangers face daily as boots on the ground, as well as some AMAZING wildlife and scenery and unforgettable adventures! This experience couldn't be more perfect for a life changing experience and true taste of Africa!

You will be giving back to conservation, learning all about anti-poaching and having the absolute trip of a LIFETIME!





Frequently Asked Questions

For the latest travel advice for South Africa, please visit either; https://www.gov.uk/foreign-travel-advice/south-africa OR https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories/south-africa-travel-advisory.html

Who should join this programme?

No wildlife experience is necessary, but a passion for the outdoors, an adventurous spirit and a desire to contribute to the protection of endangered and vulnerable animals are absolutely required. You should be able to communicate reasonably well in spoken English. The programme is perfect for individuals / groups passionate about conservation, wildlife, anti-poaching and of course working dogs. The programme can be tailored to suit the age range, skill level and interests of particular groups.

What special equipment do I need to bring?

Please bring suitable clothing for a hot climate, good sunscreen, caps and sunglasses are advisable. The climate in KwaZulu-Natal is humid and due to the proximity to the ocean the weather can also change quickly, a light waterproof coat is essential. It is advisable to pack Mosquito repellent, anti-histamines and some painkillers / ibuprofen. Some Imodium and Dioralyte can also be valuable inclusions in your baggage. A good pair of binoculars and a small camera, as well as some nature identification phone apps are also useful. Another essential item is a small rucksack /bag for carrying your water and other items during days out in the bush.

How fit do I need to be?

There is a fair amount of foot-based tracking and hiking through different terrains. A moderate level of fitness and all-round good health will make your time more comfortable.



Frequently Asked Questions

How old do I need to be?

The minimum age for participation is 18 years or 14+ if accompanied by parent or guardian. There is no upper age limit, but for volunteers aged over 65, we do require your medical form to be signed by a practising doctor / GP.

How many people will there be?

Outside of the programme instructors and staff, each programme has been designed for a maximum of 6 people, the only exceptions will be if a group larger than 6 wish to participate in the programme at the same time.

When can I join?

Start dates are flexible throughout the year, but the 11 day programme will run from March to November, on pre arranged dates.

When is the best time to come?

With hot and humid summers (October to April) and mild, dry winters (May to September), whenever you travel to sub-tropical KwaZulu-Natal, a warmth will always be in the air. Temperatures stay highest along the coast, cooling the further inland and west you go. Durban and the North Coast stay war, at around 20-25°C. Make sure you come prepared with a suitable SPF and protective clothing to avoid sun stroke.



Frequently Asked Questions

What animals will I encounter?

The KwaZulu-Natal region of South Africa is an area teeming with wildlife and home to some spectacular scenery. The reserves included within the programme are both BIG 5 and smaller non predator game reserves, so an abundance of all of the best of Africa's diverse and fascinating wildlife could be encountered during your stay with us.

Do I get some time off?

You will get breaks during the heat of the day to relax and recharge, and free time in the evenings for leisure and your first and final day is allocated for travelling.

How much spending money should I bring?

We recommend bringing around R1,500 in local currency (South African Rand) to cover personal expenses such as drinks, food, souvenirs, snacks, tips etc. It is also advisable to bring a suitable debit card for the required food shopping trips to the local supermarket.

Do I need a visa?

We recommend you have at least two blank pages in your passport, and it must be valid for at least 6 months after your arrival date in South Africa. Many nationalities can get a 90-day tourist visa upon arrival into Durban. However, it is your responsibility to check your visa eligibility prior to arrival.

What vaccinations do I need?

Please consult your local GP or travel clinic for detailed medical advice.

Malaria – Hluhluwe is regarded as a low risk malaria area, but please consult your GP for guidance.

All attendees should make sure their relevant vaccinations are up to date, including Tetanus.

Please visit your country's government website for more details.





Visa & Passport Requirements:

It is your responsibility to ensure you have the correct visa for the length of your trip. Most EU countries and the UK are visa-exempt for up to 90 days, others for 30 days. Please check your country's requirements at www.southafricavisa.com. Some nationalities require a visa application to be arranged in advance at the South African embassy in your country of residence. Please ensure you check well in advance of your departure date.

Please remember that will not be undertaking paid work of any kind. On arrival in South Africa when granted your visitor permit, or when applying for your visa, state the reason of visit as tourist/holiday (Stating the reason of visit as work or business may lead to refusal of entry).

If you require a visa, please use the accommodation address on your application (see below).

We recommend you have at least two blank pages in your passport, and it must be valid for at least 6 months after your arrival date in South Africa.



Programme Accommodation:

Bonamanzi Game Reserve HLUHLUWE SOUTH AFRICA



Finance/Spending Money:

Local Currency: South African Rand

We recommend bringing around R1,500, in local currency, to cover personal expenses such as drinks, food, souvenirs, snacks, tips etc. It is also advisable to bring a suitable debit card for the required food shopping trips to the local supermarket.

Money can be changed up before departure, at the airport on arrival, or withdrawn from ATM machines.



STravel Insurance

Travel insurance is compulsory for all participants. This should have already been obtained at the time of application, however please ensure that it covers everything on our itinerary. Please also ensure that it includes medical expenses, medical evacuation, repatriation & lost or delayed baggage. You might also want to consider cover for any Covid-19 related expenses.

Ensure that your travel insurance covers you for any fees incurred for having to leave the project early for medical reasons. Once you are on the programme, if you have to leave the project early for medical or personal reasons your project fee will not be refunded. As a not for profit organisation we are unable to absorb this cost.

Please carry a copy of your insurance paperwork with you.

Health & Safety

The health and safety of our participants is very important to us. A change of environment, climate, food & culture can cause some stress and minor illness can occur. Please inform staff members if you feel unwell at ANY time. Similarly, if any medical details have changed from the initial programme application, please let us know ASAP. Medical information will always be treated in the strictest of confidence.

It is your responsibility to check you have the correct and up to date vaccinations. If you are a UK resident, we advise you check the GOV.UK or NHS websites to ensure you have the correct and up to date vaccination requirements for South Africa 8 weeks before travel. Alternatively, make an appointment with a qualified nurse or GP to discuss requirements (https://www.gov.uk/foreign-traveladvice/south-africa/health or

https://www.nhs.uk/conditions/travel-vaccinations).

HIV and AIDS are widespread throughout Africa and the world. We do not encourage promiscuity. It is not only your own health you are risking, but also the health and safety of others around you.

The programme neither allows nor encourages volunteers to develop intimate personal relationships with staff and personnel. This can result in the dismissal of the staff member and the removal of the volunteer from the programme.





Food

This programme is run on a self-catering basis, food is not included. It is the responsibility of each participant to ensure they have enough food on their trip. Trips to the local supermarket will be provided throughout your stay.

A braai will be included in the programme on 1 night during your stay to allow you to experience some South African Culture!

You are welcome to use other dining facilities around the accommodation, however we ask that you do not rely on these as schedule times do not always allow for this. The Lalapanzi Restaurant and viewing desk makes for the ideal place for an evening meal.



Language

Official languages include: Afrikaans, English, Xhosa, Zulu, Southern Sotho, Venda, Tswana, Northern Sotho, Tsonga, Swati, Ndebele.

All staff involved with the programme speak fluent English and you will find most people speak English that are involved in the tourism industry.



4 Electricity

In South Africa there are four associated plug types, types C, D, M and N. Plug type C is the plug which has two round pins, plug type D is the plug which has three round pins in a triangular pattern and plug types M and N both have three round pins. South Africa operates on a 230V supply voltage and 50Hz. We'd advise you obtain an adapter before travel, though these are available from airports and some supermarkets in South Africa.



Clothing

You will find a kit-list below but please make sure you bring comfortable, lightweight clothes, and clothes that you don't mind getting dirty. It is acceptable in South Africa to wear shorts but the clothes you wear should be appropriate for the activities you are doing and not be revealing; hot pants are not acceptable.

(Free Time

Although there is no formal free time, there are opportunities in the evenings to relax and reflect on the amazing experiences and animals you will have encountered!

Airport Transfers

Participants will be met at the arrivals section of King Shaka international Airport, Durban by a Bonamanzi representative and will be transferred immediately to Hluhluwe, KwaZulu-Natal. The trip will take approximately 2.5 hours and stops will be made for toilet opportunities. Exact pick-up times will be confirmed at least one week prior to departure date. For security reasons we do not encourage you to leave the airport building while waiting for the rest of the group or representative.

Security

We advise that you be aware of the risk of opportunistic crime and take common sense precautions to minimise the chance of becoming a victim. The vast majority of visitors to south Africa suffer no problems. If you would like further information on the current security situation please seek advise from your country of residence government, such as GOV.uk for UK residents.

🛜 Wifi & Keeping in Touch

Although there is wifi available at the accommodation, please remember this is rural Africa so the signal could be patchy or slow. This also applies to phone signal.



(:)Rules of Behaviour

As an ambassador for Project Rhino, Bonamanzi & Dogs 4 Wildlife, offensive behaviour, either verbally or physically, towards inhabitants, staff or fellow team members by anybody will not be tolerated. As a visitor to South Africa you are bound by the laws of the country and must behave accordingly. Participants are under the direct responsibility of the project coordinators and should follow the instructions of the supervising staff member and never leave the group without permission. Failure to abide by these principles may lead to your removal from the programme at the discretion of staff.

You are reminded that the consumption of alcohol should always be in moderation. It is your responsibility to ensure alcohol does not interfere with the itinerary.

Weather

It is important to plan for the weather in KwaZulu Natal. Although winters are warm and dry during the day, nights can be very cold. Summers are very hot and sunny for much of the time although heavy rain and storms are frequent. It is advisable to check the internet for a more accurate picture of the weather over the period of stay and to bring suitable clothing and kit accordingly. Please also note that being in the Southern hemisphere, the seasons are reversed to those in the UK.





This kit list is simply a guide to ensure you don't forget the essentials.

Clothing -

we recommend you have clothing of natural colours, bright colours will stand out when trying to view wildlife in the bush.

- Good, quality, worn-in pair of walking boots
- Lightweight rain jacket
- Two/three pairs of trousers
- A wárm fleece/jacket
- T-shirts
- Long sleeve t-shirts
- Shorts
- Wide brimmed hat
- Sunglasses
- A spare pair of glasses (if you require glasses)
- Additional comfortable clothing/lounge wear for evenings

Additional Clothing - May to September

- Windproof, cold weather jacket
- Wool hat, gloves for colder evenings
- -A snood is recommended for riding on the safari vehicles as it can get windy up top!

General Kit

- Small/medium day pack
- Lunchbox & large water bottle
- Good quality camera
- Binoculars
- Head torch
- Sun cream & aftersun
- Insect & tick repellent (Deet)
- One or two towels
- Travel plug adapter for South Africa
- Small first aid kit



Additional Medication if required — staff cannot legally distribute medication.

- Paracetamol
- Ibuprofen
- Antihistamines
- Anti-diarrhea tablets
- Rehydration sachets
- Antiseptic spray (dry sprays rather than creams)

Check list

Completed application form
Openosit payment
Second/final programme payment
Flight details
Copy of insurance policy
Passport
Copy of Visa (if required)



Terms & Conditions

Below is an outline of the Terms and Conditions of your booking and your project, and some basic guidelines to ensure you are prepared for your programme and get the most out of your experience. Please read through these guidelines and conditions carefully and ensure you agree and accept them prior to booking your programme.

Ceneral

Please ensure that you have the authority to make your booking. Our programme is designed for over 18's only.

We ask that all participants agree to abide by the following rules and guidelines, plus any additional rules which the individual programme coordinator may also include:

- Please do not bring yourself or Dogs 4 Wildlife, Bonamanzi or Project Rhino into disrepute or involve any staff member or volunteer in any behaviour that might amount to disrepute. If your behaviour, words or language is found to be detrimental to the programme or offensive to other participants or staff, you may be asked to leave the programme without compensation.
- Do not carry or use any illegal drugs during your stay and do not abuse alcohol.
- Please behave with a level of courtesy which applies to the situation you are in and be mindful of cultural considerations at all times.
- Please treat all staff members with courtesy and respect and do your best to help them as instructed.
- Do not exchange personal information such as email addresses, telephone numbers and social media details with strangers.
- Do not bring visitors to your accommodation under any circumstances.
- Participants need to have a degree of flexibility on their outlined itineraries, excursions, activities, accommodation and amenities. The pre-departure information is an indication of what you might be doing, not a contractual obligation. Alterations may need to be made if it is essential to ensure the programme is to be delivered correctly. Changes may also be implemented due to weather conditions.
- It is recommended to bring some additional spending money with you (R1500) or alternative payment methods (debit card etc), the currency is South African Rand.



Passport & Visa Requirements

It is your responsibility to ensure that your passport is valid and has the correct number of blank pages for the entire duration of the programme. You must make sure that you meet the entry requirements of the countries to which you are travelling. It is your responsibility to check the up to date position before you depart. Dogs 4 Wildlife, Bonamanzi and Project Rhino will not be liable for any costs you incur from invalid or incorrect visas or passports or incomplete / incorrect documentation and we will not refund you the cost of your programme, flights, accommodation or visa fees should you be denied entry.

Health & Travel Advice

The Bonamanzi staff can offer good faith advice on visas. vaccinations, climate, weather, clothing, airport procedures etc, but participants are wholly responsible for checking with professionals to get specific advice. You must visit your GP or travel clinic before departure to ensure you are aware of what vaccinations are required, or boosters needed. Please ensure that you travel with a supply of necessary medications and prescriptions – all medication must have your name on it. It is also your responsibility to check for up to date travel advice before embarking on the trip. If you have a medical condition which may affect your ability to participate or affect other people's enjoyment of the programmes. you must advise us on your booking form. We reserve the right to decline your application or to cancel your placement when we become aware of the conditions, in line with our cancellation policy. participants are responsible for ensuring they are fit and in good health and able to perform in line with pre-departure information on project activities.

If you have any special dietary requirements, these must be outlined on your completed medical form or communicated prior to travel.



Accommodation

Accommodation is provided by a third party company and as such we ask that you respect and adhere to their own rules and regulations which can be found on their website https://bonamanzi.co.za/accommodation/. You are part of a programme provided by the Bonamanzi and project Rhino and as such we reserve the right to remove you from such programmes should your behaviour within the provided accommodation not be satisfactory. It is your responsibility to check on what type the accommodation will be should this be critical to your booking or project enjoyment.

Travel Insurance

Every participant must have adequate travel insurance which is valid for the entire duration of the programme. You must ensure that the cover provided is appropriate for the activities you will be involved in and that it includes repatriation cover, including air evacuation, medical expenses and cover for lost or delayed baggage. You must provide details of your insurance policy on your booking form, prior to departure. If you join the programme without adequate insurance you may not be allowed to continue on the programme with no refund. We recommend that you take out insurance to cover the loss of baggage and valuables. Dogs 4 Wildlife, Bonamanzi or Project Rhino takes no responsibility for any loss, damage or expenses incurred if travelling uninsured or under-insured for the duration of the programme.



Flights & Transfers

It is your responsibility to arrange and pay for all flights, including internal flights. Dogs 4 Wildlife, Bonamanzi or Project Rhino will not be responsible for any costs incurred due to changes or delays in flights.

You will need to arrive at 12pm on the day the programme begins and you will be collected from the airport.

Should you experience a flight delay, or cancellation, there may be additional costs payable by you for your transfer to the programme accommodation and Dogs 4 Wildlife,Bonamanzi or Project Rhino accepts no liability for these costs. Likewise if your baggage is delayed upon arrival, we accept no liability for the costs of retrieving it and bringing it to the project.

You are responsible for checking-in for flights at the correct time and for presenting yourself to take up all pre-booked components of your trip. Dogs 4 Wildlife, Bonamanzi or Project Rhino cannot accept responsibility for clients missing flights as a result of late check-ins and no credit or refunds will be given if you fail to take up any component of your trip. No credit or refunds will be given for lost, mislaid or destroyed travel documents.

You agree to advise us of flight arrival details and of any changes that may be made to your arrival details at the earliest possible opportunity. Should you arrive outside the agreed start date/time for your programme, or do not advise of your correct arrival details, you may have to cover transfer costs and any other costs arising. You may wish to consider booking a flexible return ticket so that you have the option to extend your stay once you are on your programme. If you book a non-changeable ticket and you need to leave the project at a later date, you will be responsible for any additional costs.



Our Liability

We will not be liable for any injury, illness or death or subsequent losses suffered by you or any member of your party where such injury, illness or death was not caused by lack of reasonable care or skill on our part.

We will not be responsible for any claim arising as a result of any, or all, of the following;-

- 1) the fault of the person(s) affected or any member(s) of their party; or
- 2) the fault of a third party not connected with the provision of your programme which we could not have predicted, or prevented; or
- 3) the fault of anyone who is not carrying out work for us (generally or in particular) at the time; or
- 4) an event or circumstance that we or the supplier(s) of the service in question could not have predicted or prevented. This may include (but is not limited to) an occurrence of Force Majeure, as described in these booking conditions.

In respect of claims for death and personal injury we will not be liable for any loss of profit, or loss of business, or any form of consequential loss or damage, whether or not arising as a result of physical damage to property and regardless of the actual cause of such loss or damage

The services and facilities included in your package will be deemed to be provided with reasonable skill and care if they comply with any local regulations which apply, or, if there are no applicable local regulations, if they are reasonable when compared to the local standards and customs.

Dogs 4 Wildlife, Bonamanzi or Project Rhino makes every effort to protect the welfare and safety of participants working on projects abroad. However, recognising that participation is voluntary and that there are certain inherent risks, which the participant must assume, the participant understands that neither Dogs 4 Wildlife,Bonamanzi or Project Rhino, nor its partner organisations, assumes any responsibility for damage to or loss of property, personal illness or injury, nor death while an attendee is participating in their project for its entire duration.



Disclosure of Information/Termination of Programme

We reserve the right to terminate a participants placement, without recourse, if it becomes evident that the participant failed to provide or provided inaccurate / false booking information, particularly with reference to medical conditions, fitness or medication.

Problems or Complaints

Our partners on the ground will offer you support during your programme and you will be given their contact details prior to departure. Unless otherwise advised, they will organise your transfers and orientation and will give local advice, and be responsible for addressing any issues. If you are unsatisfied with local attempts to resolve issues regarding your placement, please let us know as soon as possible by email or telephone so we can help take steps to achieve a resolution.

If you feel that you have reason for complaint during your programme it is your responsibility to ensure, at the earliest possible opportunity, that any perceived failure in the delivery of the project or poor performance of local staff is communicated to the Bonamanzi manager (Carl Fourie) and to Dogs 4 Wildlife directly, so that the concerns can be addressed. Please let us and the programme manager know of the problem as soon as it arises.



Marketing Materials

Any photos or videos of you taken on any of our programmes, or images and videos supplied by you to Dogs 4 Wildlife, Bonamanzi or Project Rhino or to the local partner, may be used by Dogs 4 Wildlife, Bonamanzi or Project Rhino without charge in all media for promotional or marketing purposes, such as in brochures, video shows and on the internet. By participating in our programmes you are agreeing to waive any rights to these images, or comments made, and agree that they may be used by Dogs 4 Wildlife, Bonamanzi or Project Rhino in future marketing.

If you do not wish to be included in media or marketing material, it is your responsibility to ensure organisers are aware at the time of booking.

Partners & Third Parties

The extent and nature of your interaction with wildlife and communities whilst on the project are subject to local laws and policies. These are beyond the control of Dogs 4 Wildlife, Bonamanzi or Project Rhino and our partner organisations and are subject to change at short notice. Dogs 4 Wildlife, Bonamanzi or Project Rhino cannot be held liable for any necessary changes to the activities on a project when necessitated by such changes.

Where transfers, or other separate accommodation services have been purchased on your behalf by Dogs 4 Wildlife, Bonamanzi or Project Rhino, these will be subject to the terms and conditions of the supplier and you should consider, unless otherwise advised, that any supplementary services are sold on a non-changeable, non-refundable basis.



Booking Conditions

We require that participants submit a completed booking form and medical form in order to participate on our projects. If you fail to supply us with the necessary information within the required timeframe, we reserve the right to postpone your programme. Dogs 4 Wildlife, Bonamanzi or Project Rhino retains the right to refuse any application that we, or our partner organisations, consider unacceptable for any reason.

Once we have confirmed availability we will issue an invoice for your deposit payment. Please check the details of your booking carefully. Once we have received your payment, your booking is confirmed.

We require a £300 non-refundable deposit (see below cancellation policy) to hold and confirm your booking. Except where stated payment is due in British Pounds £.

All bank charges and credit / debit card fees are the responsibility of the participant. Please make sure the correct amount will arrive into our bank account or you will need to pay the balance (and possibly incur more bank charges).

Each booking is subject to a GBP £50 booking fee per person for administration purposes.

The balance of your booking must be paid no later than 20 days prior to your departure date.

If Dogs 4 Wildlife do not receive all payments due in full and on time we reserve the right to treat your booking as cancelled by you and retain all monies paid or due at that time. The initial deposit of £300 is always non-refundable. We reserve the right to charge you (bank charges) if you over or under pay the required amount of the programme costs.



Cancellations: By You

You may cancel your arrangements at any time. To do this you must immediately advise us in writing to info@dogs4wildlife.org. Notice of cancellation will only be effective when it is received and acknowledged, in writing, by Dogs 4 Wildlife.

If you choose not to travel and cancel your programme, which must be done + 30 days prior to departure and your programme start date, you will be able to postpone your programme for up to 6 months only, your non-refundable deposit will then be transferred to this new programme start date. The deposit is strictly non-refundable under any other circumstance. If you do not re book a new programme start date within a 6 month period your deposit will not be returned. This is of course subject to paying any increases in programme fees at the new time of booking.

Dogs 4 Wildlife, Bonamanzi or Project Rhino strongly recommend that you take out full insurance at the time of booking, which should then, in most cases, include cover, under certain circumstances specified in your insurance policy, against loss of deposit or cancellation fees.



Cancellations or Change of Booking: By Dogs 4 Wildlife

It is unlikely that Dogs 4 Wildlife, Bonamanzi or Project Rhino will have to make any changes to your trip. However, as the arrangements for your programme are made many months in advance, occasionally we may have to make minor changes and we will advise you of them at the earliest opportunity. A minor change is any change which, taking account of the information you have given us at the time of booking, or which we can reasonably be expected to know, we could not reasonably expect to have a significant effect on your confirmed trip.

Changes in itinerary may be caused by local political conditions, flight cancellations, mechanical breakdown, road conditions, weather, border restrictions, sickness and other unforeseeable circumstances.

No refunds will be given for services not utilised. It is a fundamental condition of joining any of the programmes described on our website, or in any marketing material, that you accept this flexibility, and acknowledge that delays and alterations and their results, such as inconvenience, discomfort, or disappointment are possible. If you are unable, or do not choose, to complete an itinerary outlined for a programme, Dogs 4 Wildlife, Bonamanzi or Project Rhino is not liable to supply alternative itineraries, excursions, accommodations, services, or staff for the period when you are not present with the group.

We will let you know if we are forced to significantly alter your programme or itinerary. We cannot accept liability for any programme changes, or cancellations, as a result of "Force Majeure".

